



Purpose and Scope

The employee satisfaction and engagement initiative focuses on areas resulting from an analysis of employee responses to the Department and Office of Personnel Management employee survey questionnaires, as well as employee engagement literature research. An analysis of employee survey responses indicates a need to market and provide more understandable information on benefits information.

Literature research further indicates that managers directly influence employee engagement and drive high performance by providing clear performance expectations and fair and accurate feedback, ensuring open lines of internal communication and supporting employee career development goals.



DOD Social Media Sites



DODLive Blog
dodlive.mil/



Facebook
facebook.com/DeptofDefense



Flickr
flickr.com/photos/39955793@N071



Twitter - DoD
twitter.com/DeptofDefense



YouTube
youtube.com/thepentagonchannel



UStream
ustream.tv/channel/pentagonchannel



For more information on Employee Satisfaction and Engagement, please visit:

www.cpms.osd.mil/worklife

This is published as part of the efforts in the DOD Employee Satisfaction and Engagement Campaign 2010.

Productivity begins with Employee Engagement

Collaboration, Information Sharing and Networking

September 2010 Information and Guidance

Employee Satisfaction and Engagement

Productivity begins with Employee Engagement



Information Sharing

Collaboration

Collaboration: The action of working with one or more other people to produce or create something.

Defense Connect Online (DCO) – DoD's Enterprise collaboration tool – is now available for use throughout the government.

DCO provides Web conferencing, application and desktop sharing, chat, video, VoIP, and white boarding services to the end user at no cost.

- Free to all DoD personnel and Contractors
- Non-DoD users can be included as needed
- DCO XMPP Client (aka "Jabber") provides group chat, instant messaging & presence/awareness
- Cross Platform Support
- DoD IA approved Enterprise solution
- Personalized persistent rooms; there is no need to recreate rooms
- URLs to rooms remain the same and never change
- Real Time Document Sharing and Collaboration
- Designed to work in low bandwidth areas

Defense Knowledge On-line (DKO)

Registered Users can e-mail, IM, collaborate and share files with DoD personnel on a 24x7 global reach.

Are you a DoD Military or Civilian CAC holder?

You can register for your own DKO Account!

- To complete the registration process (other than Army personnel) go to the login screen for AKO/DKO at www.dko.mil, click the 'Register for DKO' and then select 'Create Joint Account'

- Enter your SSN and date of birth to validate your user information

- Once complete, you will automatically receive a login and password

Share files, folders, and data

- Share, control, change the version, and collaborate on any file

- Each user has 50 MB of personal space

- Organizations have unlimited storage

Create pages for your Organization

- Limit who can see your pages

- Allow EVERYBODY registered in AKO/DKO to see your page content

Get Training

- Learn how to build a site on DKO (no need to be a programmer or developer!)

- Learn how to use Net-Centric Enterprise Services

Social Networking

The Department of Defense social media directory lists all of DoD's official pages across various social media networks. Social media is all about collaboration, and we want to hear from you. Check out our pages, ask questions, provide feedback and share your thoughts.

For Service-level social media pages –i.e. Air Force, Army, Marine Corps, Navy, etc. – please register with one of the following Service-specific registries. After the Services have approved the pages, they will be automatically added to the main DoD directory.

Army – <http://www.army.mil/media/socialmedia/>

Navy – <http://www.navy.mil/socialmedia/>

Marines –

<http://www.usmc.mil/usmc/Pages/SocialMedia.aspx>

Air Force –

<http://www.af.mil/socialmedia.asp>

