

PERSONNEL / PAYROLL INTERFACE WORKAROUND

CPMS CONTROL NUMBER: 11-0005

ISSUE DATE: 13-Jun-2011	PR/DAR NO:
RESCIND DATE:	REMEDY NO:

PROBLEM : **PERSONNEL** **PAYROLL**

Movement of Student Loan Repayment (ZR) between Records when Agency/Activity changes occur.

Employee is on a P-SUP record when the Student Loan repayment process is started. Personnel process an action that involves a change in Agency or Activity; the ZR entitlement code does not continue into the new P-SUP data.

WORKAROUND: **PERSONNEL** **PAYROLL**

PERSONNEL: HR users will need to submit a DFAS Remedy ticket using the Title of STUDENT LOAN requesting that the entitlement be placed on the new P-SUP record as well.

PAYROLL: Update the new P-SUP record to include the information currently sitting on the P-SUP record for Student Loan Repayment entitlement (ZR).

DATE TO DFAS/CPMS: 10-Jun-2011

FIX DATE: N/A

PATCH/RELEASE NUMBER: N/A

POC: Cheryl Eckman, DFAS SMD