

The following information is provided for Nonappropriated Fund (NAF) Health Benefit Plan (HBP) participants affected by recent flooding in Mid-America:

Due to the recent flooding in Mid-America, many residents were forced to leave their homes. In response to this flooding, Aetna has put in place policy modifications in affected states related to pharmacy and employee assistance programs and have extended the deadlines for grievances and appeals to assist plan participants during this time. The affected states include Illinois, Indiana, Iowa, Kansas, Missouri, Montana, Nebraska, North Dakota and South Dakota.

Aetna has been monitoring the impact of the flood on health care providers carefully. It is important to remember that members can seek urgent or emergency care anywhere, as needed. Aetna will make further modifications to the policies as necessary to ensure members have access to care.

NAF Health Benefit Plan members may obtain additional information by contacting their servicing Human Resources Office, or by contacting Aetna Customer Service at 1-800-367-6276.